

Coachella Valley Water District's Domestic Water Rates

(Updated March 12, 2014)

CVWD's domestic water rates are based on where you live (find your Rate Area using the map below) and how much water you use. There is also a monthly service charge based on your meter size. Most single-family residential customers have a ¾" meter.

Consumptive Rates & Monthly Service Charges

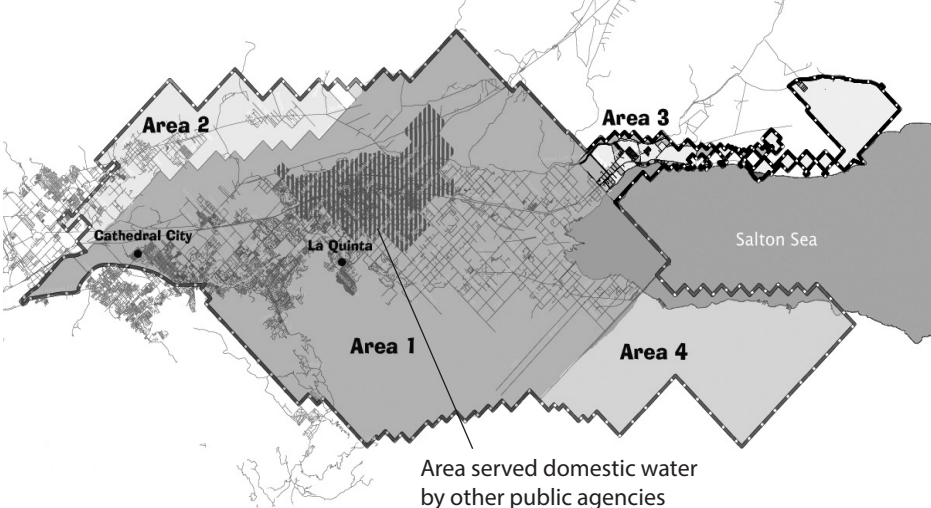
Rate Area (See map below)	Base rate (per 100 cu. ft. ⁽¹⁾)	Monthly service charge (per meter, based on meter size)					Multiple unit charge ⁽²⁾
		¾"	1"	1 ½"	2"	Larger than 2"	
1	\$1.12	\$7.00	\$9.10	\$11.50	\$18.20	Contact CVWD for current fees	\$4
2	\$1.35	\$7.50	\$9.75	\$12.00	\$19.50		\$4
3	\$1.64	\$7.50	\$9.75	\$12.00	\$19.50		\$4
4	\$1.42	\$7.50	\$9.75	\$12.00	\$19.50		\$4
5	\$1.69	\$17.50	\$22.75	\$28.00	\$45.50		\$10

⁽¹⁾ Domestic water use is measured and billed in units of 100 cubic feet (ccf). 1 ccf is equal to 748 gallons.

⁽²⁾ Applies to apartments, condominiums, mobile home parks and travel trailer parks. When a single meter measures consumption for multiple units, the multiple unit charge shall be multiplied by the total number of units less the number of meters installed.

Rate Areas

Area 1	Represents majority of CVWD customers, except in areas noted below
Area 2	Within Service Area No. 26, including Sky Valley and Indio Hills
Area 3	Within Service Area No. 23, including northeast Salton Sea communities of North Shore, Bombay Beach and Hot Mineral Spa.
Area 4	Within Service Area No. 11, including the southwest Salton Sea communities of Salton City, Salton Sea Beach and Desert Shores
Area 5	Outside CVWD boundaries or an improvement district



Area served domestic water by other public agencies

Tiered Rates

Tiers	Water use	Cost	Example (For Rate Area 1)	Water budgets
Tier 1: Excellent ⁽³⁾	Up to 10 ccf	90% Base Rate	\$1.01	CVWD uses a budget-based tiered rate structure that discourages wasteful water use. Every residential customer is given a personalized water budget based on number of people living in the home, size of home's landscaped area (budgeting more water to those with larger landscaped area) and daily weather (budgeting more water during hotter months).
Tier 2: Efficient	Up to 105% of water budget	Base Rate	\$1.12	
Tier 3: Inefficient	105% up to 150% of water budget	Base Rate x 1.5	\$1.68	
Tier 4: Excessive	150% up to 250% of water budget	Base Rate x 2	\$2.24	
Tier 5: Wasteful	250% or more of water budget	Base Rate x 4	\$4.48	Customers pay the tier rate for all water used within that tier.

⁽³⁾ Tier 1 was designed to meet indoor water needs of residential customers. Billing for non-residential customers, including commercial businesses and those with dedicated landscape irrigation meters, starts with Tier 2.

New Service

Deposit to establish new commercial account	\$250
Same Day Turn-on between 8 a.m. and 5 p.m. weekdays (excluding holidays)	\$50
Next Day Turn-on between 8 a.m. and 5 p.m. weekdays (excluding holidays)	Free
Turn-on between 5 p.m. and 10 p.m. weekdays (excluding holidays)	\$75
Turn-on between 10 p.m. and 8 a.m. weekdays; all day weekends and holidays	\$250

Restoration of Service

Delinquency charge	\$50
Same Day Restoration between 8 a.m. and 10 p.m. weekdays (excluding holidays)	\$100
Next Day Restoration between 8 a.m. and 10 p.m. weekdays (excluding holidays)	\$75
Night Restoration between 10 p.m. and 8 a.m. weekdays; all day weekends and holidays	\$250
Restoration of service after unauthorized restoration by others within one year	In addition to charges listed above
First occurrence	\$75
Second occurrence	\$150
Third occurrence	\$500
Fourth occurrence	\$1,000

Miscellaneous

Return payment charge	\$25
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Penalties for Unauthorized Use of the District's Domestic Water System

Unauthorized installation/connection/use	\$1,000 each offense
Unauthorized use of a Private Fire Protection Service Connection	\$1,000 each offense
Restoration of Service after unauthorized installation/connection/use	\$390
Cutting District lock or bypassing meter	\$200
Damage to meter, pipeline, reservoir, well site or other component of the Domestic Water Service Infrastructure	\$300 or actual cost of repair, whichever is greater
Broken meter stop/shut off valve	\$525

Other restrictions and rates apply where required, and may include a hold harmless agreement and/or various applications where necessary. Fees, charges and services are non-refundable. This information is excerpted from Regulations Governing Domestic Water Service and is not intended to include all district charges or rules. These rates are subject to rules and regulations as adopted and amended by the Coachella Valley Water District Board of Directors.



Coachella Valley Water District
PO Box 1058, Coachella, CA 92236
(760) 391-9600
www.cvwd.org